

Terms of service

1. ACCEPTANCE OF TERMS

The following terms and conditions govern all use of the www.philamery.com website and all content, services and products available at or through the website. The Website is owned and operated by Venture Mastery OÜ (LLC). The Website is offered subject to your acceptance without modification of all of the terms and conditions contained herein and all other operating rules, policies (including, without limitation, our Privacy Policy) and procedures that may be published from time to time on this Site by Venture Mastery OÜ (LLC) (collectively, the "Agreement").

Please read this Agreement carefully before accessing or using the Website. By accessing or using any part of the web site, you agree to become bound by the terms and conditions of this agreement. If you do not agree to all the terms and conditions of this agreement, then you may not access the Website or use any services. The Website is available only to individuals who are at least 16 years old.

By accessing, downloading, installing, or using Venture Mastery OÜ's Services, whether or not you become a registered user ("User", "You", "Yourself", "Your"), You agree to be bound by these Terms, which You acknowledge that You have read and understood.

We reserve the right, at Our sole discretion, to change, modify or otherwise alter these Terms at any time. You must review these Terms at <https://www.philamery.com/terms-of-service/> on a regular basis to keep Yourself informed of any changes.

2. EARNINGS AND INCOME DISCLAIMER:

Venture Mastery OÜ can not and does not make any guarantees about your ability to get results or earn any money with our ideas, information, tools, or strategies. What we can guarantee is your satisfaction with our training. We give you a 30-90-day 100% satisfaction guarantee on the products or services we sell, so if you are not happy for any reason with the quality of our training, just ask for your money back. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any financial numbers referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance.

Hours of Operation

- Venture Mastery OÜ corporate (remote) office(s) is/are open Monday – Friday 9a.m. – 5p.m. CET
- We close for all government observed holidays but always aim to provide 24h support for critical situations

This policies and procedures applies to all Venture Mastery OÜ products sold on this site or any other site owned by Venture Mastery OÜ that includes a link to this page.

Venture Mastery OÜ (www.philamery.com)

Billing Address

Billing address must be the same as the shipping address. Due to credit card procedures, we cannot ship to a different address than we bill to.

3. Returns and Cancellations

3.1 Physical Returns & Shipping

Returns & Subscription Cancellations

- 100% money back guarantee covers price of product only. 100% money back guarantee does not cover shipping and handling fee due to the fact that the customer made the decision to try product, therefore the customer accepts to pay the fee to ship the product.
- Customers must contact our support department for a RMA (Return Authorization Number). This number must be displayed on the outside of all return packages. Returned packages without RMA numbers will not be accepted.
- Once a return is received or valid refund request submitted, the refund process will take no more than 30 days. All refunds will be either returned to the original credit card –OR- mailed in check form to the billing name and address. International orders that will be refunded back to the original credit card, and PayPal orders will be credited back to the PayPal account.
- You have THIRTY (30) Days from the date of the original purchase to return the product to receive your refund. Any return received after the THIRTY (30) DAY time limit will not be processed.
- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.
- Valid proof of returning a product includes: delivery confirmation or signature required via USPS, FedEx, DHL or Amazon. If the customer has delivery confirmation or signature required, then a full refund will be issued.
- Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

3.2 Subscriptions and Digital Products

Your Venture Mastery OÜ membership will continue month-to-month unless and until you cancel your membership or we terminate it. You must have Internet access and provide us with a current, valid, accepted method of payment to use the Venture Mastery OÜ service. We will bill the monthly membership fee to the payment method used when signing up unless updated or changed by subscriber. You must cancel your membership before it renews each month in order to avoid billing of the next month's membership fees to your Payment Method.

Monthly Subscriptions: You have THIRTY (30) DAY from the date of the original purchase to request a refund for your Venture Mastery OÜ monthly subscription. Any refund request after the THIRTY (30) DAY time limit will not be processed. You may cancel at any time after the initial THIRTY (30) DAY has passed.

Yearly Subscriptions: For yearly subscription purchases, you have THIRTY (30) DAY from the date of the original purchase to request a refund for your Venture Mastery OÜ yearly subscription. Any refund requests after 30 days will be prorated by the amount of time remaining under the original yearly subscription period. Example: If you purchase a yearly subscription in January of this year and you decide you want a refund 6 months from the purchase date, you're prorated refund would be 50% of the purchase price.

- Excessive returns will not be accepted. Refunds will not be given to any one customer for one specific product more than twice. There is an unlimited amount of orders that a customer can place

for one specific product, but the money back guarantee is void after a customer has used it for one specific product more than twice.

- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.
- Valid proof of returning a product includes: delivery confirmation or signature required via USPS, FedEx, DHL or Amazon. If the customer has delivery confirmation or signature required, then a full refund will be issued.
- Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

4. Terms of Subscription Renewal

We will continue to bill your Payment Method on a monthly basis for your membership (service) fee until you cancel. To cancel your subscription submit a ticket at cancel@philamery.com.

Monthly Venture Mastery OÜ Subscriptions automatically renew each month at the stated retail price until the subscription buyer notifies the company that they wish to cancel. Please refer to Returns & Subscription Cancellations section of the Terms of Service page.

Yearly Venture Mastery OÜ Subscribers will be notified via email prior to renewal with the option to renew at the original yearly price. If the subscriber does NOT notify the company that they wish to continue at the yearly price, the subscribers account will revert to the monthly price automatically.

5. Your Account

You agree to provide accurate and complete information when you register with, and as you use, the Venture Mastery OÜ, and you agree to update your account information to keep it accurate and complete. You agree that Venture Mastery OÜ may store and use the information you provide for use in maintaining and billing fees to your Account.

5.1 Access to Previous Purchases

As an accommodation to you, subsequent to acquiring Venture Mastery OÜ training or online courses, you may download previously acquired training (when available) onto any Associated Device. Some Venture Mastery OÜ training or services that you previously acquired may not be available for subsequent download or access at any given time, and Venture Mastery OÜ shall have no liability to you in such event. As you may not be able to subsequently download certain previously-acquired content or training, once you download an item, it is your responsibility not to lose, destroy, or damage it, and you may want to back it up.

Venture Mastery OÜ reserves the right to change content options (including eligibility for particular features) or remove access without notice to any previously purchased training or content that is no longer valid or deemed out of date.

6. Social Media Groups and Communities

Business owners of all levels are welcome here. We have community members of all skill and experience levels, from college students to entrepreneurs to multi-million dollar enterprises.

We want people to feel safe when using our groups and forums. For that reason, we've developed a set of community guidelines, outlined below. These policies will help you understand what type of sharing is allowed in our private groups and communities, and what type of content may be reported to us and

removed. Because of the diversity of our global community, please keep in mind that something that may be disagreeable or disturbing to you may not violate our community guidelines.

- Business owners of all levels are welcome here. We have members of all skill and experience levels, from college students to entrepreneurs to multi-million dollar enterprises.
- Keep it respectful Comments that are inappropriately negative, rude, or attacking will be deleted, removed, or we will ask you to revise your thoughts. Everyone is here to learn and grow, so anything violating that will be removed.
- No pitching to the group We have a strict 'no shopping for customers' policy in our groups. This includes pointing people to blog posts with your offers/affiliate offers and publicly asking members to join your own Facebook groups or communities. Be cautious of unsolicited private messages to group members. If we get multiple complaints that you or someone else is using private messages to make unsolicited pitches to members, you may be asked to leave. You should view the group as your peers, not your leads.
- No gated content Content posted in the groups cannot be used to harvest leads in any way. If you need a feedback or a review, post the direct PDF, document, or screenshot. Don't require people to opt-in to view.
- Respect confidentiality Content gathered in our online community groups cannot be collected, repackaged, and/or shared outside the group. Every member of our communities has a right to privacy and the right to feel safe that their questions, answers, and experiences remain privy to group members only.
- Keep it on topic We reserve the right to remove posts based on off-topic content or offensive content.
- Report posts that are breaking group policies Due to the large number of people in our groups and communities, it's sometimes difficult for us to catch everything. If you see a post that is questionable, please report it, tag our community manager in the comments, or reach out to our community manager directly via private message so our team can review them.
- Breaking the rules Three warnings for rule-breaking behavior will result in a 7-day removal from the group. After the 7 day period, you are welcome to rejoin the group on a 30-day probation. If you break the rules again during your probation, you will be permanently removed from the community or group.

7. SEO and Digital Marketing

7.1 Customer acknowledges the following with respect to SEO services from Service Provider:

7.1.2 Service Provider has no control over the policies and ranking algorithms of search engines with respect to the type of sites and/or content that they accept now or in the future. Customer's web site may be excluded from any search engine or directory at any time at the sole discretion of the search engine or directory.

7.1.3 Due to the competitiveness of some keywords/phrases, ongoing changes in search engine ranking algorithms, and other competitive factors, Service Provider does not guarantee No.1 positions or consistent top positions for any particular keyword, phrase, or search term.

7.1.4 Google has been known to hinder the rankings of new websites (or pages) until they have proven their viability to exist for more than "x" amount of time or have enough back link strength. Service Provider assumes no liability for ranking, traffic, indexing issues related to such penalties. Consequently, customer understands that ranking new websites is much more difficult than ranking old and established sites and they should not have unrealistic expectations about rankings, traffic and revenues.

7.1.5 Occasionally, search engines will drop listings for no apparent reason. Often, the listing will reappear without any additional SEO efforts.

7.1.6 A website's search engine ranking can fluctuate any day, any time because of on-going changes in the ranking algorithm, SEO efforts made by the competitors or both.

7.1.7 Service Provider makes no guarantee/warranty of project timelines or added expenses if content or SEO work is destroyed either wholly or in part, either knowingly or unknowingly by any party other than Service Provider or without the prior consultation of Service Provider.

7.1.8 Service Provider is not responsible for the Customer or any of its affiliates overwriting content or SEO work. The Customer will be charged an additional fee for re-constructing, re-optimizing content/web pages, based on the hourly rate of \$85 per hour.

7.2 Customer acknowledges the following with respect to Pay-Per-Click (PPC)/Paid Social Media Campaigns/Paid Search Services from Service Provider:

7.2.1 Service Provider accepts no responsibility for policies of PPC Advertising Networks, social media platforms, third-party search engines, directories or other web sites that Service Provider may submit to with respect to the classification or type of content it accepts, whether now or in the future. Customer's website or content may be excluded, rejected or banned from any third-party resource at any time. Customer agrees not to hold the Service Provider responsible for any liability or actions taken by third-party resources under this Agreement.

7.2.2 Customer acknowledges and agrees that Service Provider makes no specific guarantee or warranty regarding the search providers, social media platforms or publishers to which it submits advertising on your behalf, including placement of paid advertising or any specific results. Service Provider does not warrant the number of calls, clicks, impressions, event registrations, website visits, or that paid advertising will appear in response to any particular query. Service Provider does not guarantee position, consistent positioning, or specific placement for any particular ad, keyword, phrase or search term.

7.2.3 Customer acknowledges that Service Provider's past performance is not indicative of any future results the customer may experience.

7.2.4 Service Provider does not warrant that the performance will be error-free but will immediately act (the next business day) to correct errors once they have been identified.

7.2.5 Customer acknowledges that paid advertising may be subject to the individual advertising network's policies and procedures. Changes to these policies may require added resources employed by Service Provider to adhere to these changes. The Customer may be charged an additional fee for making these updates, based on the hourly rate of \$85 per hour.

7.2.6 Customer acknowledges that any of the online advertising networks, social media sites, search engines, directories or other resources may reject, block, prevent or otherwise stop accepting submissions for an indefinite period of time.

7.2.7 Customer acknowledges that online advertising networks or search engines may drop listings from its database for no apparent or predictable reason. Service Provider shall re-submit resources to the search engine based on the current policies of the third-party advertising network in question.

7.2.8 Service Provider will endeavor to make every effort to keep customer informed of any changes that Service Provider is made aware of that impact any of the online marketing, social media campaigns and strategy and the execution thereof under this Agreement.

7.2.9 Customer acknowledges that Service Provider cannot guarantee the exact placement of customer's advertising; its availability or availability related to the funds in the customer's account.

7.2.10 Cost for digital media advertising is additional and paid directly to third-party providers. Payment for media that Service Provider is running on behalf of Customer shall be paid for in advance of running. In the event that there is a lag in payment or lack of adequate funds in a third-party account (e.g. Google, Facebook, Yahoo), Service Provider reserves the right to pause advertising until accounts are made whole.

7.2.11 Development of text ads, image ads, video ads, and/or banner ads in support of online marketing or paid social media campaigns will be outlined specifically as a part of the deliverables in the strategy with Service Provider.

7.2.12 Service Provider does not offer any refunds for SEO or digital marketing campaigns (SEO, PPC, Shopping Feeds, Email Marketing, Re-marketing, Content Marketing, Blogging, Social Media).

8. INTELLECTUAL PROPERTY

You agree that the Venture Mastery OÜ, including but not limited to Venture Mastery OÜ Products and services, graphics, user interface, audio clips, video clips, editorial content, templates and the scripts and software used to implement Venture Mastery OÜ Services, contains proprietary information and material that is owned by Venture Mastery OÜ and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the Venture Mastery OÜ Services in compliance with this Agreement. No portion of the Venture Mastery OÜ Services may be reproduced in any form or by any means, without expressed written permission from Venture Mastery OÜ. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the Venture Mastery OÜ Services in any manner, and you shall not exploit the Venture Mastery OÜ brand in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

Notwithstanding any other provision of this Agreement, Venture Mastery OÜ and its licensors reserve the right to change, suspend, remove, or disable access to any Venture Mastery OÜ products, content, or other materials comprising a part of the Venture Mastery OÜ brand at any time without notice. In no event will Venture Mastery OÜ be liable for making these changes. Venture Mastery OÜ may also impose limits on the use of or access to certain features or portions of Venture Mastery OÜ services, in any case and without notice or liability.

All copyrights in and to Venture Mastery OÜ (including the compilation of content, postings, links to other Internet resources, and descriptions of those resources) and related software are owned by Venture Mastery OÜ and/or its licensors, who reserve all their rights in law and equity. THE USE OF THE SOFTWARE OR ANY PART OF Venture Mastery OÜ, EXCEPT FOR USE OF Venture Mastery OÜ AS PERMITTED IN THIS AGREEMENT, IS STRICTLY PROHIBITED AND INFRINGES ON THE INTELLECTUAL PROPERTY RIGHTS OF OTHERS AND MAY SUBJECT YOU TO CIVIL AND CRIMINAL PENALTIES, INCLUDING POSSIBLE MONETARY DAMAGES, FOR COPYRIGHT INFRINGEMENT.

Venture Mastery OÜ, the Venture Mastery OÜ logo, other Venture Mastery OÜ trademarks, service marks, graphics, and logos used in connection with Venture Mastery OÜ are trademarks or registered trademarks of Venture Mastery OÜ in Europe, U.S. and/or other countries. Other trademarks, service marks, graphics, and logos used in connection with Venture Mastery OÜ Services may be the trademarks of their respective owners. You are granted no right or license with respect to any of the aforesaid trademarks and any use of such trademarks.

Customer agreement:

Date: _____ / ____ / ____

Company: _____

Customer's signature: _____

Customer's name: _____